Address Book: Adding a Contact

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Last Modified on 07/12/2022 1:09 pm EDT

Adding a contact to your Updox Address Book helps save time and errors when sending outbound faxes and texts.

🗮 Menu	U Open Address Boo	k
	> 2 2 2	9 Bi
	≯ fax	Tue 01/26/21 4:11 PM
Inbox	> secure text	Tue 01/05/21 9:06 AM

Step 1: From within your Updox account, click on the Address Book icon.

Step 2: Click 'New' then 'Add a contact / patient'.

0001011	+ NEW	Would you like to add this to the
atients	No results	Address Book?
ontacts	No results	
sers	No results	
roups	No results	
		ADD A CONTACT / PATIENT ADD A CONTACT GROUP

Step 3: Fill out the appropriate fields for your contact. Here are some common fields used:

• Category: Choose the category for your contact. *Make sure this is set to anything BUT patient*.

- First Name, if applicable
- Last Name, if applicable
- Cell Phone: Used only if you plan to use with Text
- Business Name: Encouraged for searching best practices
- Fax Number
- Address, if desired

Prefix	Category
None Selected	None Selected
	Patient
First Name	Pharmacy
	Hospital
Last Name	Referring Provider
	Consultant
	Phone Book
Home Phone	Other
e.g. (614) 555-1234	e.g. (614) 555-1234
Email	Business Name
Date of Birth	Sex
mm/dd/yyyy	None Selected 👻

Step 4: Scroll to the top and click 'Save'.

Step 5: When sending a fax or text, your contact will now be available in the search results.

New	Create contact and send to: pharmacy		
Patients	No results		
Contacts	Edgar Family Pharmacy		
Users	No results		
Groups	No results		
Show inactive	CANCE	L	