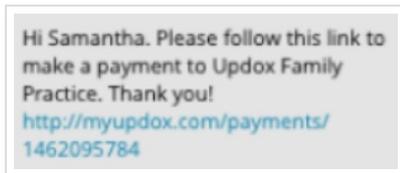


Updox Payments - Patient Experience

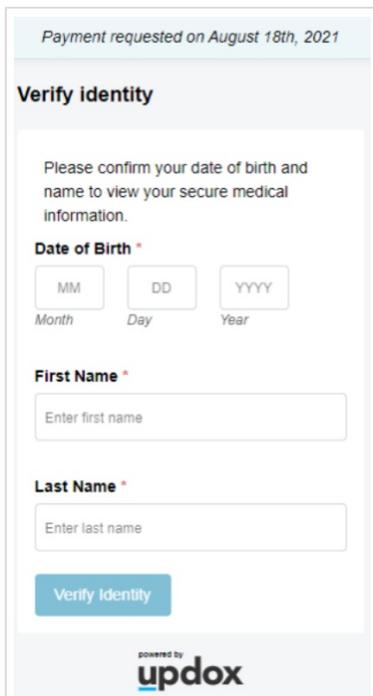


Last Modified on 06/10/2024 10:05 am EDT

1. Your patient will receive a text message alerting them to the payment request, with a link to the payment interface.



2. Clicking the link will take the patient to an identity confirmation screen, which will require the patient to enter first name, last name, and date of birth.



Payment requested on August 18th, 2021

Verify identity

Please confirm your date of birth and name to view your secure medical information.

Date of Birth *

MM DD YYYY
Month Day Year

First Name *

Enter first name

Last Name *

Enter last name

Verify Identity

powered by **updox**

3. Once logged in, the patient will see the practice name and telephone number, the date of the request, the amount requested, and the billing reason.

Patients will be able to indicate the amount they want to pay.

NOTE: Though patients will be able to make a partial payment, they will only have one opportunity to pay per request. If a partial payment is made, you will have to send an additional payment request to collect the balance.

4. Patients will enter their credit card information, and click the Submit Payment button.

2021-08-18 **\$1.00**
Date requested *Balance due*

Billing reason:
Co-pay

Accepted payments:    

Amount *

Cardholder Name *

Credit Card *

Expiration *

Security Code *

Zip/Postal Code *

Submit Payment

5. The patient is then shown a verification screen. By clicking the "Download Receipt" button, the patient can download a receipt to their device for their records.

Simple Payments Test Practice

614-294-9798

Payment successful

08/18/2021

Date paid

\$1.00

Amount paid

Auth code: 000042

Thank you for your payment!

[Download Receipt](#)
