

# May 2022

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## May 2022 – What's New?

### Added 'Chat Support' Button to the Updox Inbox

We have added the ability for you to reach out to our Customer Support directly from your Inbox! The "Need Help" button will be located in the *bottom-right* corner of your screen.

When reaching out to our Support team, please ensure that you have your **AccountID** at the ready! This can be found in the *bottom-left corner* of your screen!



**NOTE:** If you do not see the button pictured above, please disable any AdBlocker plugins that you may have running as the AdBlocker will prevent this button from appearing!

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**Exciting Update COMING IN JUNE!!!! Stay tuned...**

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