Creating Fax Coversheets

Last Modified on 01/31/2025 2:00 pm EST

Create custom coversheets for your practice by following these quick steps!

Or feel free to skip to the bottom of this article for a Video rundown!

Step 1:

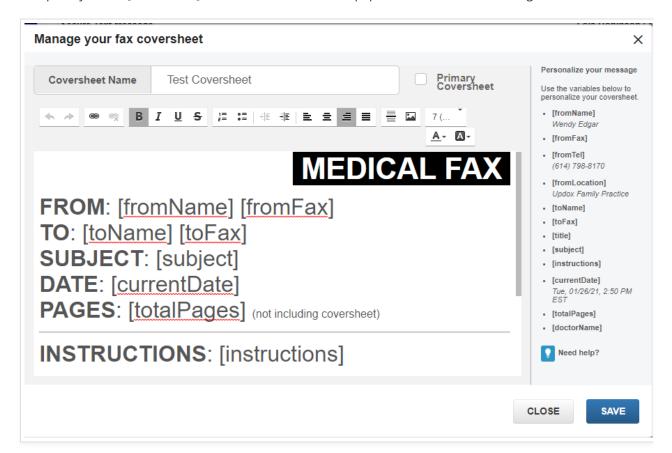
From within Updox, click **Menu - Admin - Fax Coversheets**. Each account will have the 'Default' coversheet available. To create a custom coversheet, click New in the lower right-hand corner.

Step 2:

Enter a coversheet name that will be viewable by other users in your account. Select 'Primary Coversheet' if you'd like to make this the default coversheet for the practice.

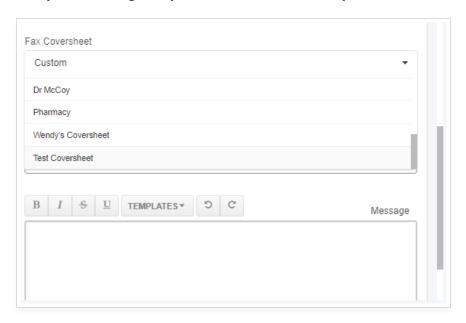
Step 3:

Begin editing the coversheet. The toolbar will give formatting options to your coversheet, such as bullets, bold print, and text alignment. You can also personalize your coversheet by using the variable tokens on the right. For example, if you add [currentdate] to a coversheet, it will auto-populate the date when sending the fax.



Step 4:

When you are sending a fax, you will now be able to choose your new coversheet from the dropdown list.



Tip: Many of the variable tokens will pull directly from your Updox information:

- [fromName]: Full name for the sending user as it appears in Updox.
- [fromFax]: Fax number as it is listed in Admin Practice Settings.
- [fromTel]: Main number as it is listed in Admin Practice Settings
- **[fromLocation]:** Only applicable if multiple locations is supported for your account. If supported, it will show the location name instead of the Updox account name.
- **[toName]:** Name of the contact as it appears in the Updox Address Book.
- **[toFax]:** Fax number associated with the contact in the Updox Address Book.
- **[doctorName]:** This is only applicable if your account is tied to an integrated EMR. The drop-down will appear when sending the fax.

Tip: Under each User's profile in (*Menu --> Admin --> Users*) , you will find a setting that allows for a Default Cover Sheet for specific Users.

The video below will take you through an in-depth tutorial on Creating Fax Coversheets in Updox!

