

Welcome to the Updox Knowledge Base!



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What is the Updox Knowledge Base?

The Updox Knowledge Base is our new and improved customer resource center for documentation ranging from tutorials, webinars, best practices, and more!

[Introduction to Updox](#)

This section is recommended for [newer Updox Users](#) to assist with learning about our features and setting up their account for success!

[Using Updox](#)

This section is recommended for [current Updox Users](#) for video/written tutorials, webinars, and troubleshooting divided by each Feature!

[Installations](#)

This section is where you will find the download links & tutorials for installing various features such as: the Updox Printer & Updox Print to Fax!

[FAQ & Troubleshooting](#)

Have a question or concern? Chances are someone else has had one too! Check out the FAQ & Troubleshooting section to find a quick answer!

[Tools & Account Administration](#)

This section is recommended for [Updox Admin Users](#) to assist with managing your Updox Account and Users!

[Partners](#)

This section is recommended for [Updox Partners](#) to assist with your needs!

[Release Notes](#)

A monthly breakdown of all of our exciting updates, additions, and features that Updox has released. Be sure to regularly check this page to ensure you and your practice are up-to-date with any changes!

How Do I Bookmark this Page?

Step 1:

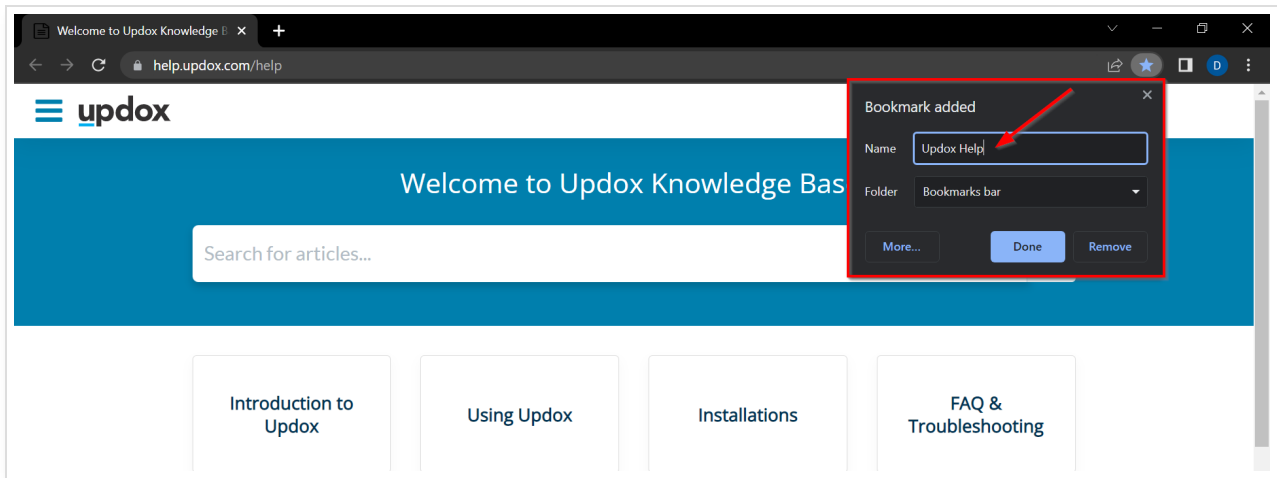
- Click the following link to take you to the **Home Page** (<https://help.updox.com>)

Step 2:

- While on the homepage, press **Ctrl + D** on your keyboard (*Command + D for Mac*)
 - A small pop-up will appear near the *top right corner* of your web browser

Step 3:

- You can then rename the bookmark by *clicking* in the textbox labeled "Name"
 - Feel free to choose whichever name you like!



Future Plans

We plan to continue improving your Updox experience with our new Resource Center. Some of our plans include:

- Integrating the Resource Center *directly* within your Updox Inbox.
- Adding the ability to subscribe to various sections & pages notifying you when information has been added or updated.
- Establishing better communication between Updox and our customers (you!).
- AND MORE!