We are here to help!

Last Modified on 07/23/2026 4:47 pm EDT

Contact Customer Support

Customer support is staffed Monday through Friday, 8am to 6pm Eastern Time. We are available to LIVE CHAT for immediate assistance during business hours.

Click the "Need Help?" button in the lower right corner of your Updox Inbox .

or

Live Chat – click in the bottom right corner of our SUPPORT page.

Please use the form on our support site for after hours and weekends or find us in chat Mon - Friday for the quickest response.

Updox Holiday Schedule

Our offices will be closed in observance of the following holidays:

Holidays
New Years
Martin Luther King Jr. Day
Memorial Day
Juneteenth
Independence Day
Labor Day
Thanksgiving
Day After Thanksgiving
Christmas
* If the holiday falls on a Saturday, it is observed the preceding Friday.
* If the holiday falls on a Sunday, it is observed the following Monday.