

# We are here to help!



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## Contact Customer Support

Customer support is staffed Monday through Friday, 8am to 6pm Eastern Time. We are available to LIVE CHAT for immediate assistance during business hours.

**Click the “Need Help?” button in the lower right corner of your Updox Inbox .**

or

**Live Chat – click in the bottom right corner of our [SUPPORT](#) page.**

**Please use the [form](#) on our support site for after hours and weekends or find us in chat Mon - Friday for the quickest response.**

### **Updox Holiday Schedule**

Our offices will be closed in observance of the following holidays:

<b>Holidays</b>
New Years
Martin Luther King Jr. Day
Memorial Day
Juneteenth
Independence Day
Labor Day
Thanksgiving
Day After Thanksgiving
Christmas
* If the holiday falls on a Saturday, it is observed the preceding Friday.
* If the holiday falls on a Sunday, it is observed the following Monday.