

# Improving Your Virtual Background Experience



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The following is a guide for ensuring the best quality and performance of the custom virtual backgrounds feature within Updox Video Chat.

## Ensuring Virtual Background Quality and Performance

These steps are *not* required when using the virtual background feature, taking these initiatives will assist with quality and clarity between the background and yourself.

- Use a very bright and distinct color, such as a green or blue screen.
- Higher quality cameras result in a better virtual background.
- Do not wear clothing that is the same color as the virtual background that you choose.
- Be careful with the location of your light source.
  - If your light is positioned *behind* you, the virtual background will struggle more to separate the background.
  - If your light is positioned *in front* of you, the virtual background feature will perform better.

**NOTE:** Any general webcam lighting tips should help you improve your setup, both when you're using the backgrounds feature and even when not.

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