Direct Messaging: Webhooks



Last Modified on 03/27/2024 3:54 pm EDT

Direct Messaging

Inbound Direct

Event	inbound_direct	Payload 1{ 2 "accountId": "",
Description	Push notification event to partner when a direct message was received by Updox	3 "userld": "", 4 "messageld": <long> 5}</long>
Payload Summary	 accountid: the unique identifier of the account userid: the unique identifier of the receiving user messageid: the unique identifier of the direct message 	

Inbound MDN

Event	inbound_mdn	Payload
		{ 2 "messageld": <long>,</long>
-	Push notification event to partner when a MDN is received by Updox	3 "mdnStatus": "" 4}

	 messageld: the unique identifier of the MDN mdnStatus: current state of MDN 	
Payload	o deleted	
Summary	o denied o dispatched	
	o failed	
	o processed	
	o received	