

Faxing: Webhooks



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Faxing

Inbound Fax

Event	inbound_fax	Payload
Description	Push notification event to partner when a fax was received by Updox.	<pre>1{ 2 "faxId": <long>, 3 "accountId": "" 4}</pre>
Payload Summary	<ul style="list-style-type: none">• faxId: the unique identifier of the fax being received• accountId: the unique identifier of the account	

Outbound Fax

The **FaxOemSend** Public API allows a “on-the-fly” **callbackUrl** to be specified for status changes events in the OEM fax being sent. Using the **outbound_fax** webhook is the preferred way to get outbound fax status updates. Using the per call callback approach does give you more granularity and control over the callbacks on a fax by fax basis if needed.

NOTE: For partners implemented before April 2024, the status of “cancelled” is only applicable upon partner request. For more information on cancelling faxes, please [contact Partner Support](#).

Event	outbound_fax	Payload
Description	Push notification event to partner when a fax was sent from Updox to partner	<pre>1{ 2 "faxId": <long>, 3 "accountId": "", 4 "status": "" 5}</pre>

Payload Summary

- **faxId**: the unique identifier of the fax being sent
 - **accountId**: the unique identifier of the account
 - **status**: current state of fax
 - busy
 - cancelled
 - failure
 - received
 - success
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