

Secure Conversation Management: Webhooks



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Secure Conversation Management

Secure Conversation Expired

Event	secure_conversation_expired	Payload
Description	Push notification event to partner when a secure conversation expiration event is triggered by unread messages in a conversation from the contact/patient recipient after an extended period of time.	<pre>1{ 2 "accountId": "", 3 "conversationId": "", 4 "expirationDttm": "<YYYY-MM-ddThh:mm:ss.SSSZ>" 5}</pre>
Payload Summary	<ul style="list-style-type: none">• accountId: the unique identifier of the account• conversationId: the unique identifier of the secure conversation the unread message is associated with• expirationDttm: the date/time the conversation expired	

Secure Conversation Message Reply

Event	secure_conversation_message_reply	Payload
Description	Push notification event to partner when a secure message reply event is triggered by inbound messages from the contact/patient recipient	<pre>1{ 2 "accountId": "", 3 "conversationId": "", 4 "messageId": "", 5 "messageDttm": "<YYYY-MM-ddThh:mm:ss.SSSZ>" 6}</pre>

Payload Summary

- **accountId:** the unique identifier of the account
 - **conversationId:** the unique identifier of the secure conversation with the inbound message
 - **messageId:** the unique identifier of the inbound message
 - **messageDttm:** the date/time the message was received
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