

Reminders: Webhooks



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Reminders

Inbound Notification Reply

Event	inbound_notification_reply	Payload
Description	Push notification event to partner when there is a reply to an event notification	<pre>1{ 2 "accountId": "", 3 "internalId": "", 4 "reply": "" 5}</pre>
Payload Summary	<ul style="list-style-type: none">• accountId: the unique identifier of the account• internalId: the unique identifier of the event notification• reply: the state of event notification	

Inbound Reminder Reply

Event	inbound_reminder_reply	Payload
Description	Push notification event to partner when a patient replies to an appointment reminder	<pre>1{ 2 "accountId": "", 3 "externalId": "", 4 "reply": "" 5}</pre>
Payload Summary	<ul style="list-style-type: none">• accountId: the unique identifier of the account• externalId: the unique identifier of the appointment the reminder is tied to• reply: the patient's reply to the appointment reminder	

Outbound Reminder Status

Event	<code>outbound_reminder_status</code>	Payload <pre>1{ 2 "practicelId": "", 3 "reminderId": <long>, 4 "appointmentId": "", 5 "status": "" 6}</pre>
Description	Push notification event to partner when a change is detected in the reminder status	
Payload Summary	<ul style="list-style-type: none">• practicelId: the unique identifier of the account• reminderId: the unique identifier of the reminder• appointmentId: the unique identifier of the appointment the reminder is tied to• status: the new status of the appointment reminder	