

January 2023



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January 2023 – What's New?

Expanded File Size Limit for Notes/Screenshots

Overview

We have received feedback from some of our customers regarding errors when attempting to send the notes summary page from a video chat session to the inbox due to the file size being too large.

In order to assist this, the file size limitation for when the notes summary page is sent to the inbox has been increased to 8mb! Therefore, if the notes and screenshots collected during a singular session call with a patient does not exceed 8mb, the summary notes page will now be successfully sent to the inbox. This will apply to multi-call patient journeys as well.
