

October 2023



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Updates to the Practice Actions API Group

We have updated the Practice Actions APIs to include the HIPAA-compliant practice name, practice URL, and alternative URL. `/PracticeCreate/1.1`, `/PracticeSave/1.1`, and `/PracticeUpdate/1.1` have all been updated to include new fields:

- `nameHIPAACompliant` - Added an optional field to specify a HIPAA-compliant name for the practice in patient-facing communications
- `websiteURL` - Added Optional field for the practice's website
- `alternativeWebsiteURL` - Added optional field for the practice's alternative website (e.g Facebook or WebMD Profile)

PracticeCreate/1.1 /io/PracticeCreate/1.1

Creates a practice with the accountId passed into auth.

Changes from v1.0 to v1.1:

- `accountId` - Updated parsing allowing this only to be supplied in the request body and NOT the auth header
- Address information is now required
- `country` - Added required field which collects the country code for the address
- `timeZone` - is now required
- `nameHIPAACompliant` - Added optional field to specify a HIPAA-compliant name for the practice in patient-facing communications
- `websiteUrl` - Added optional field for the practice's website
- `alternativeWebsiteUrl` - Added optional field for the practice's alternative website (e.g. Facebook or WebMD Profile)
- `nonBlockingErrors` - An additional `List` of `String` (s) in the response which contains non-blocking errors related to processing this action (see notes for details)
- Added Fail Code `4133` if an update attempt is made against a purged account

See <https://updoxqa.com/api/newio>

Version PracticeGet1.1 and /PracticeList1.1 to PracticeGet1.2 and PracticeList1.2

To reflect the updates above to `/PracticeCreate/1.1`, `/PracticeSave/1.1`, and `/PracticeUpdate/1.1`, we have also versioned `/PracticeGet/1.1` and `/PracticeList/1.1` to `/PracticeGet/1.2` and `/PracticeList/1.2` APIs to return the HIPAA-compliant practice name, practice URL, and alternative URL described above.

Updated Partner Portal Creation Page for HIPAA Compliant Practice Name and Practice URLs

For Partner Portal users, we added the ability to include a HIPAA-compliant practice name, practice URL, and alternative URL when creating a new practice. Under the Accounts page, you will see the new fields to enter the information.

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Create a new account


Please see the [PracticeActions](#) → [PracticeCreate/1.1](#) call on our [Interactive API](#) page for more details.

Account ID

API field accountId

Account Name

API field name

HIPAA Compliant Name 

API field nameHIPAACompliant

Address 1

API field address1

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Phone Number


API field phone

Fax Number

API field fax

Website URL 

API field websiteUrl

Alternative Website URL 

API field alternativeWebsiteUrl

Portal Subdomain

API field websiteAddress