

New Telehealth URL

We have added the ability to add the link for a Public Waiting Room to reminders to simplify your Video Chat text and email reminder workflow.

Once the link is set up, select it from the new Public Wating Room dropdown.

	Title/Name Dr. Smith	
	Color Example Patient - Example Appointment Description	
ck	Background Text	
nson haels	Z Patients can View/Select	
haels	2 Don't send reminders for this calendar	
nd Reminders	Available Public Walting Rooms Dr. Smith's Virtual Clinic 🗸	
ith	Delete this calendar (0 future appointments)	
n		
Calendar	Availability	
	Monday	
	Stolam Schopm Appointment Type(s) Z Patients can View/Select	
	Tuesday	
	Stotam&:10pm Appointment Type(s) 2 Patients can View/Select	
	Wednesday	
	9:00am-5:00pm Appointment Type(s) Patients can View/Select	
	Thursday	
	7:00am-1:00pm Appointment Type(s) Z Patients can View/Select	
	3:30pm-6:30pm Appointment Type(s) ZPatients can View/Select	
	Friday	
	rinay	
	9:00ami-5:00pm Appointment Type(s) Patients can View/Select	
	Saturday No time slots exist for this day.	
	Sunday	
	No time slots exist for this day.	
	Blackout Dates	
	Add	

Next, when setting up or editing your text or email reminder scripts, you can select the [telehealthurl] variable to link the waiting room you set up.

Text Script	×	
Script Name Teleheatth Reminder	Active Default text script	
Manage Script content and languages When making charges to a script update all language versions to maintain consistent messaging. A Patient Reminders are not a HIPAA-compliant method of communication. Report and non metering any Phi the message context. Report of non metering any Phi the message context. Report of non metering any Phi the message context. Report of non metering any Phi the message context. Report of non-metering any Phi any Phi the message context. Report of non-metering any Phi the metering any Phi the metering and Phi the metering any Phi the metering any Phi the metering and Phi the metering any Phi the metering a	Personalize your message Une the variables before to personalize your message. Variables will always support in English * = required • [firstname]* The patient's first name	[telehealthurl]
English Message This is a reminder for [forstrame]. You have a talehealth appointment with [with] at [practicename] on [date] at [time]. You can access your telehelish call with the link below. We look forward to seeing you. [telehealthur]	(date)* The date of the appointment Think date of the appointment The terms of the appointment (croce) (croce) (croce) The dottion of the appointment the dottion of the appointment The dottion of the location or practice (with)	Include a direct URL link to an appointment's associated provider's public waiting room.
Add Searbh version Q Preview	The calendar the appointment appears on practicummel provide the second	
	Discard Save	

For more information see our article Adding a Waiting Room Link to Your Reminders.

SMS Send From Numbers

You will soon be able to view the SMS numbers assigned to your practice (as well as queues or locations) as you are sending an SMS text message. Along with the number, we will display the carrier approval status so you know if the number is ready to be used. You will also be able to add a number to the location or queue if it does not have one already assigned.

Send a Text Message X							
l want to send a	 Secure Text 	SMS Text	What's the difference?				
Send to *	Search by name, type number, or email		×				
Send From *	Please Select Location		•				
	Select an SMS Approved Location below.						
•	Default Location: (406) 555-0120		SMS Approved				
A	Anne Arbor (Northern Offi: (704) 555-012	27	SMS Approved				
Template	Columbus: Number Pending		SMS Pending				
Form	Dublin: (219) 555-0114		SMS Approved				
Form	Powell : No Number		Add Number				
Message *	Worthington: (229) 555-0109		SMS Approved				
Ū							
			Discard Send SMS Text				