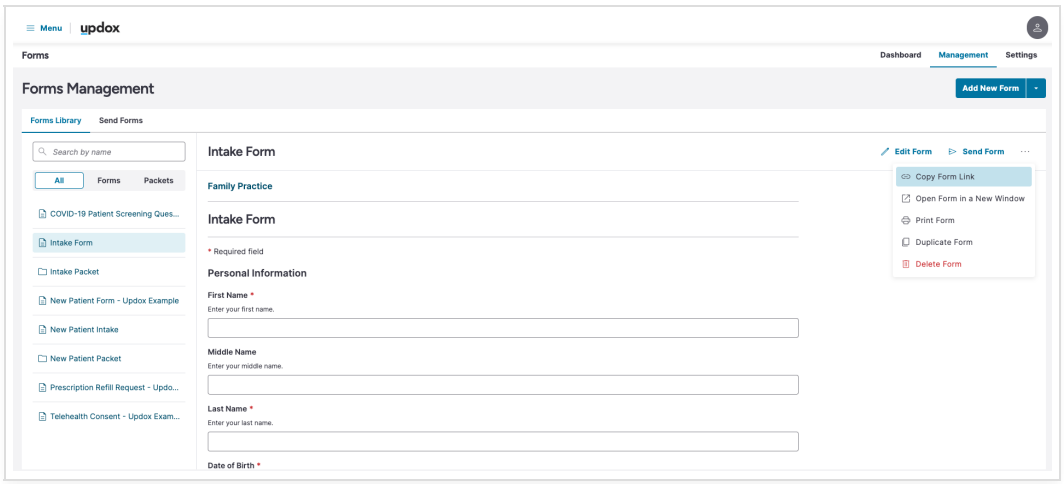
FAQ: Forms

Last Modified on 01/28/2025 11:23 am EST

We often get these questions about forms. We wanted to put together a FAQ guide to help you find answers to your questions easily.

Form Management

- I have 5 forms that I would like to combine into a single form. Is there any way to copy, paste, or merge content from different forms?
    - No. We currently cannot merge or combine forms.
- Help! I'm not able to use certain field types (signature, star rating, link, or image upload) in my form. Why is that?
    - There are two types of forms: portal forms and web forms. Portal forms appear on your patient portal, under the portal tab. Web forms appear in the forms library with a URL. If you check "active/public on portal" when creating a form, certain field types are disabled. Some people decide to leave those boxes unchecked and copy the URL into the "about us" portion of their patient portal.
- Where can I find the form URLs?
    - Go to **Menu** > **Forms**. Select the form whose URL you would like to copy. Click on the ellipsis menu (...) and click **Copy Form Link.**



- I'd like to selectively cascade or hide questions based on answers to previous questions in a form. How can I do that?
    - This is not currently possible, but we may create this possibility in the future!