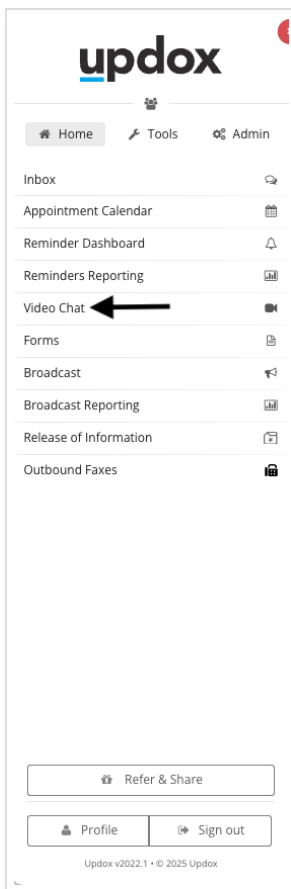


Adding Interpreter Services to Your Account

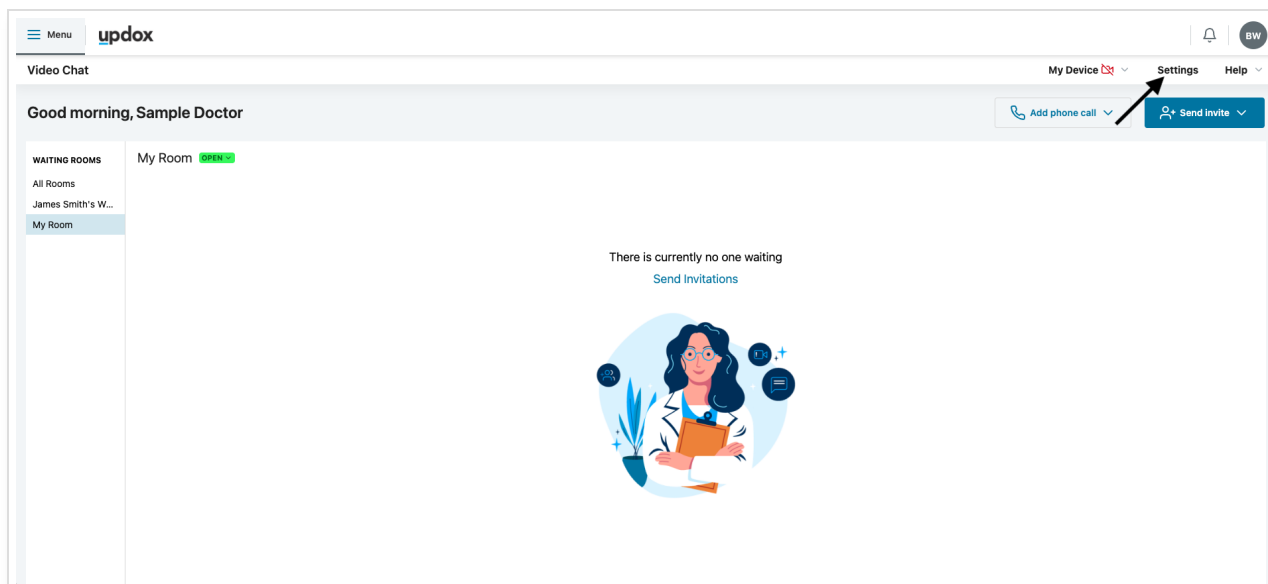
Last Modified on 04/22/2025 11:57 am EDT

You can easily add Interpreter Services to your account. Customers who are account Admins can simply navigate to the Video Chat Settings page and request Interpreter Services be added to your account. Interpreter Services is usage-based so you only pay for what you use at \$0.90 per interpreter minute.

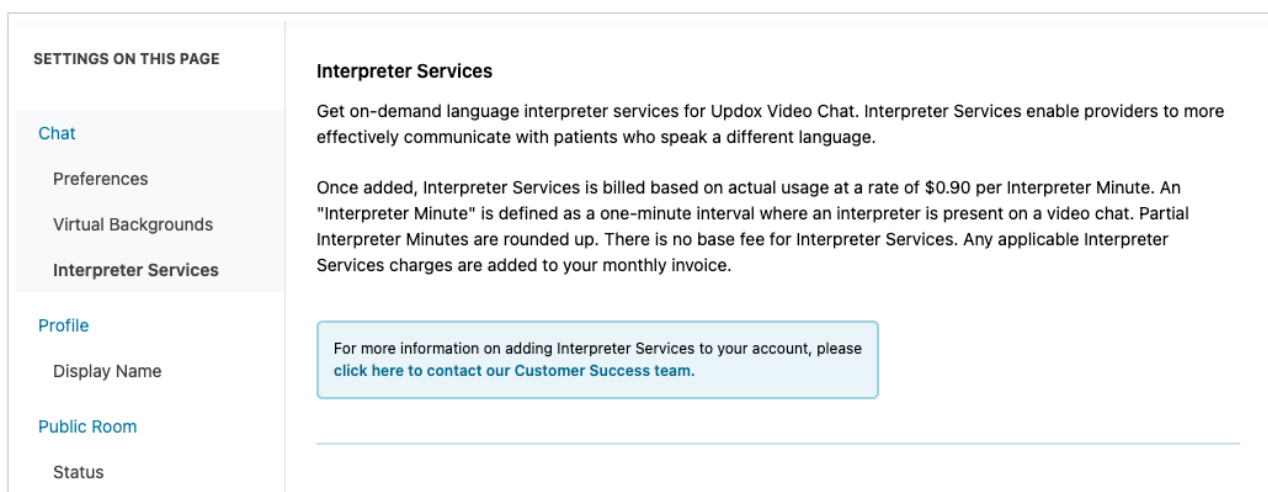
1. First navigate to **Video Chat**.



2. On the main Video Chat page, select **Settings**.



3. Under the **Chat** tab, go to **Interpreter Services**, and click the link to contact our Customer Success team.



4. A message will be sent to our Customer Success team. A member of our team will add Interpreter Services to your account and contact you with any further details. After adding Interpreter Services to your account, you will see that it has been enabled under the Video Chat settings. To remove Interpreter Services, please reach out to your account manager.

