April 2025

New features | Enhancements| Coming soon

Highlights

New Features

New Broadcast Interface

Interpreter Services

Coming Soon

Updated Inbox View

Submit Forms in Assignments Individually

New features

New Broadcast Interface

We recently released a new interface for Updox Broadcast Messaging! The application now features a modernized look and feel while bringing all your Broadcast configuration areas (list, templates, etc.) together into an easy-to-use platform. You'll also find a new **Sent** tab which allows you to track who sent a message, who it was sent to, when it was sent, and if it was successful.

Knowledge base article

New Reminders Interface

We have launched our new Reminders interface which features a modernized look and feel while bringing all your Reminders configuration areas (settings, scripts, etc.) together into an easy-to-use platform.

Inbox Sound Notifications

We've created the ability for sound notifications to play when a new item lands in your Inbox! This feature offers five sound options, and the one you select will play when a new Inbox item arrives. Now, you won't miss a thing while you're up and about at your office!

Interpreter Services

Interpreter Services allows you to seamlessly add an interpreter to a Video Conferencing session before and/or after the chat begins. And the best part? It doesn't cost anything to add Interpreter Services to your account—simply pay for it when you use it at a rate of $0.90 per interpreter minute rounded up to the next minute. You can now request to add Interpreter Services from your Video Chat settings.

Knowledge Base Article

Enhancements

Assignment Removal

Users can now remove form assignments from the Form Dashboard. Simply select the assignments you would like to clear out of the dashboard, click remove, and you're all set!

Knowledge Base Article

Adjusting How Long a Form Assignment is Visible on the Dashboard

We have introduced a new setting which allows you to adjust how long form assignments display on the Form Dashboard. Form assignments are automatically removed after 30 days. But you can now have them automatically removed sooner with our new setting.

[Knowledge Base Article](#)

Coming soon

Updated Inbox View and Improved Navigation Experience

Updox is hard at work improving the interface of our beloved Inbox to enhance the overall experience for our users. In addition to the Inbox improvements, we are building a new Product Navigation menu that allows you to move seamlessly between our different products and discover other Updox tools that may be beneficial to your practice. Stay tuned for information on Inbox and Product Navigation updates!

Submit Forms in Assignments Individually

We are developing a setting and process for you to have the option to have forms in an assignment you have sent to a patient be returned as the forms are completed individually instead of with the final form in the assignment.