Support PIN

When you contact the Updox Support team, you must provide the four-digit **Support PIN** to verify your account. A **Support PIN** is automatically generated when you sign in to Updox for the first time.

View your Support PIN

The **Support PIN** is hidden by default. Select the navigation bar and then select the crossed-eye icon .
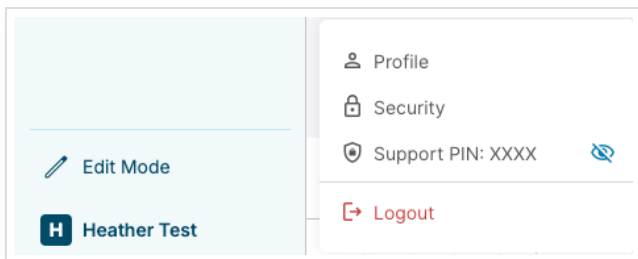
The **Support PIN** appears, and the crossed-out eye icon updates to an open eye icon. Once the PIN is validated by the Support representative, a new PIN is generated.
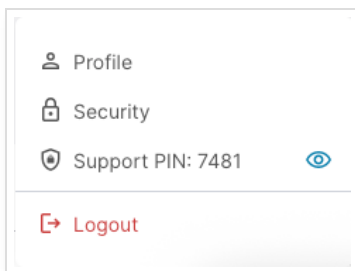
When you select the open eye icon , the PIN is masked with XXXX.