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New features

Introducing Inbox 2.0: A faster, smarter workspace

We're excited to begin rolling out Inbox 2.0 — a major upgrade designed to streamline your daily communications and speed up front-office workflows.

What's new

- **Modernized UI and navigation:** A cleaner layout designed to help you organize, triage, and find messages effortlessly.
- **Snappier performance:** Faster load times and smoother switching between patient conversations and workspaces.
- **Real-time updates:** Messages, faxes, and notifications update instantly without needing to refresh your screen manually.

Rollout timeline

Inbox 2.0 is currently rolling out in phases and will be available to all practices by the end of October.

[The New Updox Inbox Is Here!](#)

As part of this release, we are continuing our ongoing work to assess, monitor, and address any security vulnerabilities.
